



February 1, 2021

Dear Residents, Families and Staff,

I regret to inform you that we were notified that one staff member in our licensed areas has tested positive for COVID-19.

We have notified public health officials as required and continue to follow procedures recommended by the CDC and local health department. We are taking every step as recommended by authorities to contain the spread.

Isolation precautions with no visitation for the follow locations continue:

- 500/800- Isolation thru 2/11/21
- 300/400- Isolation thru 2/10/21
- Asbury Place- Isolation thru 2/9/21

Important Update

In our January 21, 2021 communication to you, we shared that 12 Asbury Place residents tested positive. Due to the unusually high number of positive results, we requested that the residents be retested. Based on the retesting we are able to inform you that the 12 resident positive tests came back negative. On the downside we still have to maintain protocols as if they are positive to protect all residents in Asbury Place. While I know you are all relieved to hear this news, it is also disconcerting. Going forward, we have directed our testing lab to retest all positive samples to ensure accuracy. Once the test has been reprocessed, we will use that result as the final outcome.

As always, we will update you via e-mail as well as on our website, www.arboracres.org.

Sincerely,

A handwritten signature in black ink, appearing to read "Andrew Applegate", is written over a light blue horizontal line.

Andrew Applegate
President/CEO

cc: Board of Directors