



The Art of Giving

Arbor Acres 2019 Annual Report





President's Message

Oddly, we find ourselves in 2020 feeling the exact same as we did in 2019 in one crucial way—we are aware of so many reasons to be grateful.

AS WE SLIDE INTO THE FINAL MONTHS OF 2020, it's almost impossible to remember the various ups and downs of 2019—the year this annual report is ostensibly meant to reflect upon. 2020 has seized attention like few in history, and I now find myself wondering how many annual Christmas letters will say some version of “Thank God this outrageous and distressing year is about over!”

Thus far, Arbor Acres has successfully weathered an increasingly complex storm: a global pandemic and economic recession spreading fast alongside racial strife and intense social discord. Around here, I do believe the strength of 2019 and our many great additions to staff, growth strategies, and new residents gave us a uniquely balanced positioning from which to endure this relentless assault of “slings and arrows” that has injured and unsteadied the world. We are, with God's grace, a generous and loving community more sound than ever—physically, financially, socially and spiritually.

Oddly, we find ourselves in 2020 feeling the exact same as we did in 2019 in one crucial way—we are aware of so many reasons to be grateful. I am humbled by our residents, board members, staff, family and friends who have turned the challenges of 2020 into opportunities to strengthen long-established bonds through hard work and personal sacrifice. By putting the needs of others ahead of their own, the Arbor Acres community is as safe as possible.

Keeping our struggles in perspective, we understand that the absence of good things is **not** an indication of God's lack of mercy or favor. Difficult times are a call for us to rest peacefully in His sufficient grace. As we pause our normal routines and see the world with new eyes, we are also reinforcing bonds of community with those closest to us. The achievements of 2019 prepared us for the challenges of 2020. We now look forward to tackling 2021 with confidence, fully aware that even during radical change God is good and present and seeing us through.

—Andrew Applegate

PRESIDENT AND CEO



THE 2019 ARBOR ACRES ANNUAL REPORT, which you now hold in your hands, tells the story of a year full of accomplishments, successes, love and hope. As we look back, it also tells another important story that we could never have anticipated, reflecting the last sense of normalcy we experienced before our lives were disrupted by a global pandemic in early 2020.

When reflecting on 2019, it is difficult to remember the hopes we had for 2020 as we began planning joyful celebrations to honor 40 distinguished years of serving the residents of Arbor Acres. COVID-19 upended those plans for our community—and for the world—with shutdowns and social-distancing requirements that postponed for an indeterminable amount of time parties, family reunions, dinners with friends, and hugs.

In this unprecedented time we must remember the 40 years of dedication by staff, board members, residents, and families all working together to make our community a home of beauty, caring, vibrancy and strength. It is that firm foundation of caring and strength upon which we are effectively meeting the challenges of COVID-19.

The campus response to the COVID-19 pandemic has involved a coordinated and concerted effort among management, staff, and residents; it has had to be simultaneously proactive, reactive and selfless. Families and volunteers have also been as involved as they can, dropping off groceries, face-timing with loved ones and praying. The Board of Directors, in addition to our normal board duties and strategic planning and responsibilities, has been supportive and encouraging to our CEO and his staff, and we have listened to residents and their families. In our Board Zoom calls, we are actively discussing what we have learned from this experience and how we can continue to improve to support for Arbor Acres in the future. Yes, our community has come together with amazing care and resilience to address this challenge, and our COVID-19 response is an honor to our 40 years.

I am so proud and grateful for our residents, our staff, our volunteers and our supporters, as well as the broader community for their prayers, action and support this year and as we begin our next exceptional 40 years—thank you!

—Pam Ball

2020-21 BOARD CHAIR

Board Chair's Message

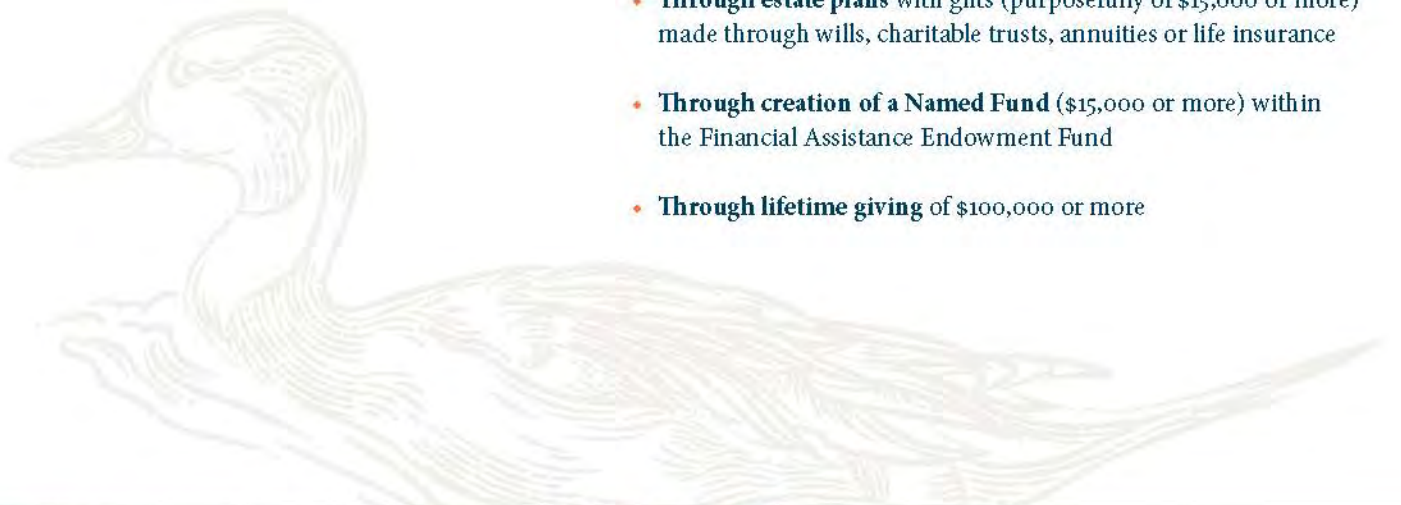
In this unprecedented time we must remember the 40 years of dedication by staff, board members, residents, and families all working together to make our community a home of beauty, caring, vibrancy and strength.



the HERITAGE SOCIETY

AT THE HEART OF ARBOR ACRES' MISSION is a commitment to serve those living here with care, kindness, and love. Ensuring the continuation of a place where each resident has the opportunity for an enhanced quality of life depends on the support of many people. As of December 31, 2019, The Heritage Society, created by the Board of Directors over two decades ago, included 131 individuals who made a commitment to Arbor Acres in one of three ways:

- **Through estate plans** with gifts (purposefully of \$15,000 or more) made through wills, charitable trusts, annuities or life insurance
- **Through creation of a Named Fund** (\$15,000 or more) within the Financial Assistance Endowment Fund
- **Through lifetime giving** of \$100,000 or more



***Indicates new members joining in 2019*

Anonymous
Mr. and Mrs. John M. Albright
Mr. and Mrs. Welborn E. Alexander, Jr.
Mr. Ross O. Allen
Mr. and Mrs. Leslie M. Baker, Jr.
Mr. and Mrs. William P. Baldrige
Dr. Frederick A. Blount
Mr. and Mrs. Henry M. Boone
Mr. John B. Brady
Mrs. Gordon H. Burgess
Mr. Jon M. Burkhardt
Dr. and Mrs. Thomas B. Cannon
Mr. Coy C. Carpenter, Jr.
Mr. and Mrs. James A. Cavanaugh, Jr.
Dr. and Mrs. Dudley C. Chandler, Jr.
Mr. and Mrs. Jerry M. Cooke
Mr. and Mrs. Dale E. Driscoll
Mr. and Mrs. Frank E. Driscoll
Dr. and Mrs. Charles H. Duckett
Ms. Marian E. English
Mr. and Mrs. Gary G. Fleming
Mrs. Louise B. Flowers
Ms. Nella Purrington Fulton
Mr. and Mrs. John E. Gehring
Mrs. Izoria S. Gordon
Mrs. Miriam S. Harmon
Mrs. Manford Haxton
Mrs. M. Betty Haywood
Mr. Nixon Hennessee
Mr. H. Lindsay Holcomb, Jr. and
Ms. Anne K. Walker
Mrs. Jean L. Hole
Ms. Cynthia P. Hopkins**
Dr. and Mrs. Thomas H. Hunt
Mr. and Mrs. Gregory B. Hunter
Mr. and Mrs. John D. Hunter
Ms. Kay B. Johnson
Mrs. Ann C. Johnston
The Reverend Daniel P. Jones
Mr. and Mrs. Douglas S. Jones
Mrs. Martha J. Keiger
Mr. and Mrs. Truman T. Kiger

Mrs. Martha Kirby
Mr. and Mrs. William A. Knott
Mrs. Gail A. Lake
Mrs. Emily F. Lambeth
Dr. and Mrs. W. Hampton Lefler
Mrs. Mary Lois H. Leith
Mrs. Garnette H. LeRoy
Mrs. Joyce Levine
Miss Nancy Lide
Mr. Joseph P. Logan
Mrs. Clyde A. Long, Jr.
Mrs. Sara S. Long
Mr. and Mrs. James E. Martin
Dr. and Mrs. David L. McCullough
Mr. and Mrs. Robert E. Merritt
Dr. William G. Montgomery
Mr. and Mrs. Walter M. Moore, Jr.
Mr. Gordon D. Muir
Mrs. Margaret Nicholson
Mr. Ellis Pardue
Mrs. Joellen Stith Parks
Ms. Denni H. Peebles
Mr. W. David Piner
Mrs. Margaret Pittard
Mr. Michael Robinson and
Ms. Wynn Tanner
Dr. and Mrs. William M.
Satterwhite, Jr.
Dr. and Mrs. William F. Sayers
Mr. and Mrs. Herbert C. Schafer
Mr. and Mrs. Jerry Silber**
Ms. Camille S. Smith
Mr. and Mrs. Frederick P. Spach
Dr. Jule C. Spach
Mr. W. David Stedman
Mr. Christopher G. Stockton
Mr. Richard Stockton
Bishop Thomas B. Stockton
Mrs. Robert L. Strickland
Mr. and Mrs. George E. Stubbins
Ms. Gwendolyn Toburen
Mr. F. Nelson Tomlinson, Jr.
Mrs. Elizabeth Gail Troost**

Mrs. Norma S. Turnham
Ms. Mary S. Underwood
Mr. and Mrs. Robert C. Vaughn, Jr.
Ms. Frances Vazquez
Mr. and Mrs. Wayne G. Wegwart
Mrs. Doris P. Whitt
Mr. Fillmore E. Williams
Mr. Thomas G. Williamson**
Mrs. Lucy Willingham
Mrs. Allan H. Womble
Mrs. Thorne Hartle Worley
Mrs. Vann York
Mr. Samuel J. Zachary

*We remember with great fondness
members who passed away in 2019:*

Mr. George W. Crone (d. February 23)
Mr. Vann York (d. April 5)
Mrs. Elizabeth W. Alexander (d. April 10)
Mr. Manford Haxton (d. April 20)
Mrs. Susan B. Wall (d. May 21)
Mrs. Margaret P. Taylor (d. June 22)
Mrs. Nita P. Wagoner (d. July 3)
Mr. Harry Reavis (d. September 30)
Mrs. Ann A. Flynt (d. October 14)



the FINANCIAL ASSISTANCE ENDOWMENT FUND

AS OF DECEMBER 31, 2019, the Financial Assistance Endowment Fund, made up of 111 named funds, totaled \$15,730,220. The total raised in 2019 was \$129,510. The Fund is overseen by the Finance Committee of the Board of Directors of Arbor Acres to assure a balance between growth and income and to generate a steady stream of revenue for financial assistance needs. In 2019, \$634,700 was withdrawn to help residents who required assistance.

We deeply appreciate our donors for their philanthropic spirit and compassion.

***Newly established funds during 2019*

The Eben Alexander, Jr. Fund
The Welborn and Patricia Alexander Fund
The R. Worth and Atha Johnson Allen Fund
The W. Guy & Pauline C. Angell Fund
The Arbor Acres Resident Council Fund
The William P. and Katharine T. Baldrige Fund
The Clyde G. and Sue F. Barber Fund
The C. Marvin and Pauline K. Boggs Fund
The Henry M. and Elizabeth E. Booke Fund
The John B. and Elizabeth H. Brady Fund
The Ruth Peters Braun Fund
The Dorothy F. Buddine Fund
The Richard W. Bunn Fund
The Gertrude Gilliam Cahoon Fund
The Ruth C. and Jack H. Campbell, Sr. Fund
The Sam N. and Pauline H. Carter Fund
The James A. Cavanaugh, Jr. Fund
The Jack Allan Cheek, Sr. Fund
The Reverend George B. Clemmer Fund
The James H. and Barbara C. Corrigan Fund
The Nancy A. and J. Scott Cramer Fund
The Dorothy A. and George W. Crone, Jr. Fund
The Felix Gray and Lena R. Crutchfield Fund
The Robert H. Cundiff Fund
The George W. and Mary H. Dalton Fund
The Matthew, Andrew, Hedy Danilowicz Fund
The Glenn W. and Catherine J. Dobbs Fund
The Lucy Gray Smither and Harvey Drake Fund
The Charles H. and Carolyn G. Duckett Fund
The R. Harold and Aleta Griffin Ellison Fund
The Paul W. and Mary M. Emler Fund
The William H. Entwistle, Jr. Fund
The Robert J. and Marjorie H. Froeber Fund
The Starina Flynt Fund
The Bishop W. Kenneth and Martha O. Goodson Fund
The I. Bryce and Izoria S. Gordon Fund
The William D. and Emma B. Graham Fund
The Wanda W. Hackbarth Fund
The James G. and Helen G. Hanes Fund
The Philip and Elizabeth Hedrick Fund
The Charles W. and Jean L. Hole Fund
The Glenn H. Hollingsworth Fund
The James E., Jr. and Betty J. Holmes Fund
The Cynthia P. Hopkins Fund**
The Ruby P. Johnston Fund
The Glenn Adkins Jones Fund
The Reverend Daniel P. Jones Fund
The Elizabeth Bynum Kapp Fund
The Truman T. and Hilda C. Kiger Fund
The Ruth I. and Emil Kohut Fund
The Hattie B. Lakey Fund
The Julian and Elizabeth G. Lake Fund
The Frederic H. Lassiter Fund
The Mary Lois H. Leith Fund
The E. Carwile and Garnette H. LeRoy Fund
The Joyce Levine Fund
The David W. and Elizabeth C. Lewis Fund
The Ralph E. and Lois L. Logan Fund
The Gwen Lentz (Mrs. Clyde A.) Long Fund
The Harold R. and Helen S. Longfellow Fund
The Peggy B. and John M. McCoy Memorial Fund
The James Robert McCrary Fund
The Margaret Ione McIntyre Fund
The William H. and Georgia M. Millett Fund
The Mary, Burt and Tom Miskimen Fund
The J. Frank and Mary S. Mock Fund
The William G. and Mary E. Montgomery Fund
The Walter M. Moore, Jr. Fund
The Gwen S. Morris Fund

The Robert S. Northington, Sr. Fund
The Dorothy B. Peacock Fund
The L. Gordon and June D. Pfefferkorn Fund
The William E. & Flossie B. Phibbs Fund
The W. David Piner Fund
The Ruth M. and Clifton E. Pleasants Fund
The Richard B. and Nancy B. Port Fund
The Shirley Marie Rogers Fund
The Harry D. Sasher Fund
The Phoebe Barnhardt and
 William Madison Satterwhite, Jr. Fund
The Herbert C. and Virginia J. Schafer Fund
The Eloise Sparger Siceloff Fund
The James Conrad Siceloff, Jr. Fund
The Jerry and Marge Silber Fund**
The William S., Jr. and Dorothy C. Smith Fund
The Harry R. and Verna L. Sorensen Fund
The Frederick P. and Gerrii S. Spach Fund
The Aldonia W. Spivey Fund
The Jean Aleen Steelman Fund
The Norman V., Jr. and Frances K. Stockton Fund
The Peggy W. & Ralph M. Stockton, Jr. Fund

The Thomas B. and Jean S. Stockton Fund
The Elizabeth M. and Robert L. Strickland Fund
The George E. and Phyllis M. Stubbins Fund
The W. Mills and Margaret P. Taylor Fund
The Jesse C. Temple Fund
The Ella Joyner Brame and Lawrence R. Toburen Fund
The B. Todd Troost Fund**
The Charles Byrd Wade, Jr. and Margaret P. Wade Fund
The Louise Yarbrough Wagoner Fund
The Reverend and Mrs. R. Gilmer Wagoner Fund
The Susan B. Wall Fund
The Leslie R. and Robert E. Warhover Fund
The Evelyn S. Watlington Fund
The Janie Davenport Weaver Fund
The Elizabeth Welch Fund
The William G. White, Jr. Fund
The Doris P. and James O. Whitt Fund
The Thomas G. Williamson Fund**
The William F. and Jane G. Womble Fund
The Thorne Hartle Worley, James Edgar Gay, III
 and Hal Grayson Worley Fund
The W. Vann & Ann York Fund





A Servant Leader's Legacy Still Makes a Difference

IN 1983, NOT LONG AFTER IT FIRST OPENED, Arbor Acres welcomed a new resident: a tiny-framed woman from Danville, Virginia. She was impeccably dressed and arrived with great confidence and anticipation. She settled in quickly, found her stride and became an integral member of the Arbor Acres family.

Emily had the heart of a servant leader and used her accomplished life to give back to others. She was an enthusiastic volunteer for numerous organizations before arriving at Arbor Acres in a range of fields, including hospitals, professional women's clubs, political campaigns, school districts, community chests, and even civil defense. She was actively involved in her church, teaching Sunday school and singing in the choir. Wherever Emily went, chairmanship responsibilities followed. She was delighted to serve.

Her greatest passion perhaps was her love for music. Emily was a professionally trained musician who studied music in college. One of her proudest moments came when she was invited to sing in a chorus that performed Brahms' Requiem, accompanied by the New York Philharmonic Orchestra, at Carnegie Hall and the Metropolitan Opera House.

Emily made friends with great ease at Arbor Acres. She was a grand story teller and her jokes were legend, endearing her to all whom she met. Her particular delight, though, was helping others. She became the voice for many who could not speak.

When Emily learned that Arbor Acres was preparing to build the original "Health Care Center," she immediately recognized the importance of the project and expressed an interest in becoming involved. She felt great empathy for residents with specialized care needs, and she saw how she could use her good fortune to help them. Emily made a large financial commitment to support the creation of the newly-created dementia wing of the "Health Care Center." She made this her project.

Emily's care for others and willingness to serve made her an extraordinary member of the community. Her generosity continues through a family foundation that provides residents in need with financial assistance for food, housing, and critical care.

Emily's original donation, and continued donations from an advised fund opened in her honor supporting Arbor Acres, total more than \$688,000.

Emily's spirit and her servant leader heart can still be felt today.

GENEROUS GIVING

to ARBOR ACRES

ARBOR ACRES IS GRATEFUL to the following donors for their generosity. This list includes all gifts made between January 1, 2019 and December 31, 2019.

Please note this Annual Report reflects gifts made in 2019. We have attempted to be as accurate as possible in compiling these lists. If you find an error or omission, please contact Wendy Cason at (336) 748-4636.

(Years of Giving Indicated in Parentheses)

**Indicates Deceased*

- | | | |
|---|--|---------------------------------------|
| Anonymous (29) | Mr. C. A. Bailey, Jr. (31) | Mr. James C. Berrier (29) |
| Anonymous (21) | Mr. and Mrs. Wesley Bailey (23) | Mrs. Carolyn W. Black (9) |
| Anonymous (6) | Mr. Jack Z. Bailiff (31) | Mr. John A. Black (14) |
| Anonymous (15) | Mr. Edward L. Baity (33) | Ms. Cynthia E. Blair (11) |
| Anonymous (7) | Mrs. Jean D. Baker (13) | Mrs. Karen Blair (2) |
| Anonymous (1) | Dr. Marilyn and Mr. Kemp A. Baker (10) | Mr. and Mrs. David B. Blanco (16) |
| Anonymous (1) | Mr. and Mrs. Leslie M. Baker, Jr. (9) | Mr. and Mrs. M. Cary Blaydes (1) |
| Anonymous (1) | Mrs. Marcia T. Baker (11) | Dr. Marsha Eads and |
| Mr. and Mrs. Fawky M. Abdallah (3) | Mr. and Mrs. William P. Baldrige (15) | Mr. Tony M. Bledsoe (9) |
| Ms. Katherine K. Acton (11) | Mrs. Beth Baldwin (7) | Ms. Bonnie Blevins (1) |
| Mr. Thomas R. Adams (2) | Mrs. Jennifer Baldwin (3) | Mr. and Mrs. Arthur L. Bloom (6) |
| Dr. and Mrs. Harley P. Affeldt (24) | Ms. Sue Baldwin (9) | Dr. Frederick A. Blount (24) |
| Mr. and Mrs. Daniel Ahlport (3) | Mr. William L. III and | Mr. and Mrs. James Blount (15) |
| Mr. and Mrs. John M. Albright (8) | Mrs. Pamela H. Ball (8) | Mr. and Mrs. James M. Bodenheimer (2) |
| Dr. and Mrs. Julian M. Aldridge, Jr. (11) | Mr. Charles R. Bame (7) | Mrs. Mary O. Booe (13) |
| Ms. Betsy Alexander (8) | Mrs. Merry S. Barber (7) | Mr. and Mrs. Henry M. Boone (34) |
| Mr. and Mrs. Welborn E. | Mr. and Mrs. Steve Barbour (1) | Mr. and Mrs. John W. Borst (15) |
| Alexander, Jr. (6) | Mrs. Dora D. Barker (2) | Mr. and Mrs. Charles Boswell (10) |
| Mrs. Wynnette Alexander (6) | Mr. and Mrs. Carl A. Barkley, Jr. (19) | Dr. and Mrs. Edwyn Bowen (10) |
| Mr. and Mrs. Thomas L. Allen (26) | Ms. Cindi Barnes (16) | Rev. Lori Anne Bowen (27) |
| Mrs. Martha Allred (1) | Rev. and Mrs. Roland T. Barnhardt (23) | Mr. and Mrs. Rex Bowen (11) |
| Ms. Winnie Allred (17) | Ms. Sarah B. Barnhardt (17) | Mr. and Mrs. Kenneth W. Boyles (14) |
| Mrs. Cynthia Anderson (3) | Mr. and Mrs. Ronald Barnwell (6) | Mr. and Mrs. Michael J. Bradshaw (2) |
| Mr. and Mrs. Joe Andrews (1) | Mr. and Mrs. Richard L. Barreau (7) | Mrs. Lee Bradway (1) |
| Ms. Scharlot Angel (16) | Mrs. Mildred Barrett (3) | Mr. John B. Brady (30) |
| Mr. and Mrs. John A. Anthony III (5) | Mrs. Suzanne S. Barrows (23) | Ms. Wilba P. Brady (33) |
| Mr. and Mrs. Andrew Applegate (3) | Dr. and Mrs. Cyrus W. Bazemore, Jr. (20) | Mr. Theodore R. Branton (33) |
| Mr. Don L. Argabright (33) | Mr. and Mrs. Alan Beard (9) | Ms. Julia Breckinridge-Davis (2) |
| Mrs. Susan T. Arnold (7) | Mrs. Laura Beasley (2) | Ms. Margaret Brennan (6) |
| Mr. and Mrs. Stephen G. Ashworth (2) | Dr. and Mrs. Edward S. Beason (19) | Mr. and Mrs. James T. Brewer (20) |
| Mrs. Louise Austell (2) | Mrs. Mary M. Beavers (32) | Ms. Mary Jo Brewer (5) |
| Mr. L. B. Austin (1) | Ms. Jeanette C. Bell (22) | Mr. Robert P. Brewer, Jr. (10) |
| Mr. and Mrs. Charles Avera (17) | Ms. Karen B. Bennett (30) | Mr. and Mrs. Paul F. Briggs, Jr. (7) |
| Mr. Richard* and | Mr. and Mrs. Fred Benoff (3) | Mr. and Mrs. Jerry Brittain (4) |
| Mrs. Sharon Bachman (2) | Dr. F. Edward Bentley (24) | Ms. Deborah Britton (3) |
| | Mr. and Mrs. Brett L. Berrier (1) | Dr. and Mrs. W. C. Broome (1) |

Dr. Charlotte C. and
 Mr. David P. Broughton (7)
 Rev. Andrew Brown, Jr. (5)
 Mr. and Mrs. Clayton Brown (1)
 Mrs. Pauline Brown (3)
 Rev. and Mrs. Rodney C. Brown (33)
 Mr. Bill Crawford and
 Ms. Beverly Broyles (5)
 Mr. and Mrs. William Bryant (4)
 Mr. and Mrs. Jeffrey B. Buchanan (12)
 Mr. and Mrs. Bobby G. Bullin (2)
 Mrs. Jane L. Bumgardner (6)
 Mrs. Evelyn F. Bumgarner (30)
 Ms. Peggy Bumgarner (4)
 Mr. James A. Bunn III (16)
 Mr. and Mrs. David W. Burke (15)
 Ms. Patricia V. Burke (15)
 Mr. and Mrs. Kevin Burke (10)
 Mr. Jon M. Burkhart (13)
 Mr. and Mrs. Henry W. Burnett (1)
 Mr. and Mrs. John K. Burnett (6)
 Mr. and Mrs. Richard Burnette (15)
 Mr. and Mrs. John W. Burress (10)
 Mrs. Mary O. Butler (14)
 Mrs. Marty H. Butner-Covington (25)
 Mr. Stephen V. Button (1)
 Ms. Lisa Bynum (5)
 Mrs. Scottie Cain (1)
 Mrs. Helen Caines (10)
 Mrs. Cres Calabrese (1)
 Mrs. Bobbi M. Caldwell (8)
 Mr. and Mrs. Ian Calvert (4)
 Rev. and Mrs. D. W. Cameron (4)
 Dr. and Mrs. Thomas B. Cannon (32)
 Mrs. Anna Carney (2)
 Mr. Coy C. Carpenter, Jr. (26)
 Mr. Thomas G. Carpenter and
 Mrs. Margaret B. Hayden (5)
 Mr. and Mrs. Steve Carroll (29)
 Ms. Martha A. Carroll (4)
 Mr. and Mrs. Charles R. Carter (5)
 Mr. and Mrs. Edward L. Carter (23)
 Ms. Nancy S. Carter (15)
 Mr. and Mrs. William E. Casey (20)
 Mrs. Wendy D. Cason (10)
 Mr. and Mrs. David E. Cassels (15)
 Mr. and Mrs. Randy Casstevens (4)
 Mr. and Mrs. Peter J. Cavallo, Jr. (8)
 Mr. and Mrs. Randall Cave (13)
 Mr. and Mrs. Scott E. Cawood (2)
 Mrs. Wanda M. Cecil (1)
 Mr. and Mrs. Lee Chaden (4)
 Mr. and Mrs. W. Kendall Chalk (3)
 Mr. and Mrs. Charles W. Chambers (15)
 Dr. and Mrs. Dudley C. Chandler, Jr. (16)
 Mr. George W. Chandler, Jr. (20)
 Mr. and Mrs. Dewey Chapple, Jr. (34)
 Mr. and Mrs. Richard Chartrand (6)
 Mr. Charles W. Chatham, Sr. (7)
 Dr. Ruth M. Chiga (29)
 Mr. and Mrs. Wayne Choplin (8)
 Mrs. Dixie Clark (28)
 Mr. and Mrs. Jeff T. Clark (1)
 Ms. Jane Click (32)
 Ms. Carolyn R. Clifton (13)
 Mr. and Mrs. Dale K. Cline (2)
 Mr. and Mrs. William F. Clingman III (5)
 Mr. and Mrs. Frank F. Coan (9)
 Mr. W. Howard* and
 Mrs. Anna K. Coble (19)
 Mrs. Martha J. Cochran (27)
 Mr. and Mrs. Russell P. Cockman (10)
 Mr. Jack L. Cole (13)
 Mr. and Mrs. James C. Cole (4)
 Mrs. Sarah Hill Colhoun (7)
 Ms. Ruffin Collett (5)
 Mr. and Mrs. Renny A. Collins (31)
 Mr. and Mrs. Joseph M.
 Coltrane, Jr. (29)
 Mr. and Mrs. Tom N. Connors (2)
 Mr. and Mrs. Keith D. Conrad (31)
 Ms. Bonnie S. Cook (23)
 Ms. Molly S. Cook (9)
 Mr. and Mrs. Jerry M. Cooke (4)
 Mrs. Jean B. Cooper (7)
 Mr. and Mrs. Tim A. Cooper (4)
 Mrs. Anne Copenhaver (16)
 Ms. Florence P. Corpening (4)
 Mrs. Maggy Costandy (4)
 Mr. and Mrs. Miller S. Council (26)
 Dr. and Mrs. Robert J. Cowan (35)
 Ms. Norma R. Craig (4)
 Mr. and Mrs. Daniel F. Craver (31)
 Mrs. Ginny B. Craver (33)
 Mr. and Mrs. Penn Craver (7)
 Mr. and Mrs. Ronald B. Creasy (29)
 Ms. Patricia M. Crews (4)
 Mr. and Mrs. Paul Cribb (8)
 Mrs. Diane B. Crichlow (21)
 Mr. and Mrs. O. Roane Cross, Jr. (5)
 Dr. and Mrs. Randall S. Crumpler (5)
 Mr. James M. Culberson, Jr. (33)
 Mr. and Mrs. G. Dan Culp (20)
 Mrs. Geneveive Cummings (1)
 Mr. and Mrs. George Cunningham (1)
 Mr. and Mrs. Robert E. Curlee (20)
 Dr. and Mrs. James A. Danigelis (2)
 Ms. Linda W. Darden (1)
 Ms. Darlene C. Davenport (15)
 Mr. and Mrs. Nicholas A. Daves (10)
 Mr. and Mrs. John W. Davis III (3)
 Mrs. Julie B. Davis (3)
 Mr. and Mrs. Larry D. Davis (15)
 Mrs. Madeline Davis (12)
 Mr. and Mrs. William A. Davis (2)
 Mr. and Mrs. Dennis Dean (8)
 Mr. and Mrs. Barry W. Deaton (19)
 Ms. Rebecca M. Deaton (9)
 Mrs. Ruth M. Deudney (7)
 Ms. Barbara Deupree and
 Ms. Nancy Collins (12)
 Mr. and Mrs. Jimmy A. Dew (23)
 Mr. and Mrs. John D. Dial (2)
 Dr. and Mrs. Robert G. Dillard (11)
 Mrs. Douglas Dillard (13)
 Mr. and Mrs. Harvey B. Dillon (28)
 Ms. Paige W. Dillon (1)
 Mr. and Mrs. Daryl A. Dixon (12)
 Mr. and Mrs. William N. Dixson III (7)
 Mr. and Mrs. C. Edward Dobbs (9)
 Ms. Kathryn Doby (1)
 Rev. Lewis H. and
 Mrs. Carrie Ruth* Dodson (13)
 Ms. Rachel E. Dodson (14)
 Mr. Roy H. Dodson (2)
 Mr. Cecil Donahue (2)
 Mr. and Mrs. James M. Dossinger (12)
 Mr. Charles and
 Mrs. Courtney H. Douglas (1)
 Mr. and Mrs. James W. Douglas (12)
 Mr. and Mrs. Tommy Douglas (1)
 Rev. and Mrs. Robert E. Dowling (16)
 Mr. Gordon B. Doyle III (12)
 Mr. and Mrs. Dale E. Driscoll (8)



- Mr. and Mrs. Frank E. Driscoll (27)
Ms. Carla Dry (1)
Dr. and Mrs. Charles H. Duckett (14)
Mr. and Mrs. Henry G. Duffer (25)
Ms. Elizabeth A. Dull (29)
Mr. and Mrs. Joseph D. Dull (1)
Ms. Shirley S. Duncan (3)
Mr. Steven W. Dunn and
 Mr. Bowman W. Bowers (12)
Ms. Phyllis Dunning (4)
Mr. and Mrs. Donald W. Eaddy (1)
Dr. and Mrs. John R. Earle (8)
Ms. Denise Edwards (25)
Mr. and Mrs. Robert L. Edwards (21)
Dr. James Eggers (1)
Mr. and Mrs. Robert Egleston (13)
Mr. and Mrs. Barry Eisenberg (1)
Mr. George J. Ellis (1)
Mrs. J. Robert Elster (24)
Mr. John and Mrs. Susan C. Elster (9)
Mr. and Mrs. Donald F. Eppert (10)
Mr. Otis Eubanks (1)
Ms. Jane S. Everhart (23)
Mr. David Fairall (5)
Mr. and Mrs. Jerry Farmer (7)
Mr. and Mrs. Donald F. Faulkner (1)
Ms. Donna Fessler (1)
Mr. and Mrs. Rob Field (3)
Mrs. Nancy G. Fisher (20)
Mr. and Mrs. George R. Fleetwood (28)
Mr. Gary and Mrs. Claudia Fleming (34)
Mr. and Mrs. Stephen T. Forrest, Jr. (1)
Mrs. Betty S. Foster (23)
Mr. and Mrs. John Fragakis (10)
Mr. and Mrs. David Freedman (8)
Mr. Chuck Frye (1)
Ms. Nella P. Fulton (9)
Dr. and Mrs. Joe E. Gaddy, Jr. (30)
Mr. and Mrs. James A. Gallaher (9)
Mr. and Mrs. Richard A. Gardner (5)
Mr. Richard Garner (1)
Mr. John B. Garrett (1)
Mr. and Mrs. John D. Gates (4)
Mr. Kenneth B. Geddie, Jr. (1)
Mr. and Mrs. John E. Gehring (15)
Mr. Francis J. Geiser, Jr. (28)
Mr. and Mrs. Scott J. Gerding (8)
Mr. Dick Gerner (1)
Mrs. Patricia Geyer (7)
Dr. Robert Gibson (8)
Dr. and Mrs. David Givens (6)
Mrs. Jean L. Gooding (3)



- Mr. Tom Goodpasture (1)
 Mr. and Mrs. Thomas O. Goodson (12)
 Mr. and Mrs. W. Kenneth
 Goodson, Jr. (33)
 Mr. and Mrs. William A.
 Goodson III (12)
 Mrs. Polly J. Goolsby (2)
 Mr. and Mrs. Mark Goslen (2)
 Dr. Louis Gottlieb (7)
 Ms. Ashton Graham (7)
 The Honorable William and
 Mrs. Cynthia S. Graham (7)
 Mr. and Mrs. Howard Gray, Jr. (6)
 Mr. and Mrs. Jerry Greene (1)
 Mrs. Rhett E. Greene, Sr. (27)
 Mr. Edward M. Gregory (4)
 Dr. and Mrs. Franklin W. Grice (26)
 Mr. and Mrs. Henry R. Grillo (2)
 Mr. and Mrs. H. I. Grousbeck (8)
 Mr. Trent Grubb (11)
 Mr. and Mrs. Douglas L. Gunnell (28)
 Mrs. Kathy L. Gwyn (11)
 Ms. Mary Haglund (2)
 Mrs. Miriam Haines (15)
 Mrs. Carolyn Hale (7)
 Mr. and Mrs. Melvin C. Hall (1)
 Mr. and Mrs. Wade G. Hampton III (15)
 Mr. and Mrs. Wade G. Hampton, Jr. (8)
 Mr. and Mrs. Bobby C. Hancock (11)
 Mr. and Mrs. F. Borden Hanes, Jr. (31)
 Mrs. Jane C. Hanes (7)
 Ms. Beth Hano (2)
 Mrs. Julia P. Hardy (24)
 Ms. Vieve M. Harlow (5)
 Mr. and Mrs. Jessie R. Harrelson (8)
 Mr. and Mrs. Michael F. Harris (6)
 Mr. Sam Harris (1)
- Mr. and Mrs. Don Harrison (5)
 Mr. and Mrs. William A. Harvey (1)
 Mrs. Marie Hathcock (30)
 Mr. and Mrs. Jeffrey A. Hatling (1)
 Ms. Cynthia Y. Hauser (18)
 Mr. Bobby Hawkins (12)
 Ms. Kaye S. Hawks (3)
 Mrs. JoAnn F. Hayes (6)
 Mrs. M. Betty Haywood (16)
 Dr. William R. Hazzard (1)
 Mr. and Mrs. Chase Hearn (11)
 Ms. Hedy Hedrick (4)
 Mr. and Mrs. William Heffner (6)
 Mrs. Eunice Heilig (7)
 Mr. and Mrs. Carl Hein III (12)
 Dr. Anita Henderson and
 Mr. William L. Young (1)
 Mr. and Mrs. Douglas Henderson (3)
 Mr. D. Michael Hendrix (13)
 Ms. Lenora Henley (12)
 Mr. Phil Henley (1)
 Mr. and Mrs. Robert Henning (2)
 Ms. Sheila H. Hester (3)
 Mrs. Katherine W. Hicks (9)
 Mr. E. Franklin Hill (7)
 Mrs. Mary S. Hill (14)
 Mrs. Ruth D. Hill (6)
 Ms. Marylyn M. Hilton (15)
 Ms. Nancy N. Hipp (7)
 Mr. W. David Hobbs, Jr. and
 Ms. Gail Lybrook (8)
 Mr. and Mrs. Edward Hogan, Jr. (7)
 Mr. Elton Hogan (1)
 Mr. H. Lindsay Holcomb, Jr. and
 Ms. Anne Walker (37)
 Mrs. Jean L. Hole (30)
 Ms. Mitzi L. Hole (13)
- Mr. and Mrs. Robert H. Holliday, Jr. (22)
 Mr. Dalton B. Holmes (14)
 Mrs. Margaret L. Holmes (3)
 Mr. and Mrs. Ralph Holthouser (12)
 Mr. Celia R. Hooper and
 Mr. Craig Smith (1)
 Mrs. Cynthia P. Hopkins (5)
 Ms. Kathryn Horney (1)
 Mr. and Mrs. Stuart Horsley (8)
 Mr. and Mrs. Gary R. Hosey (3)
 Mr. Bailey E. Howard, Jr. (17)
 Mr. and Mrs. David A. Howard (19)
 Mrs. Margie R. Howard (27)
 Mr. and Mrs. Frederick Howell (3)
 Mr. and Mrs. Jeffrey C. Howland (3)
 Mr. Frank H.* and
 Mrs. Charlotte L. Hubbard (8)
 Mr. and Mrs. John Hubich (7)
 Mr. Jim G. Hudson, Jr. (16)
 Mr. and Mrs. James R. Hulihan (4)
 Mr. Terry Huls (5)
 Mrs. June Hundley (7)
 Mrs. Lummie J. Huneycutt (11)
 Dr. and Mrs. Christopher Hunt (5)
 Dr. Thomas H. and
 Mrs. Victoria P. Hunt (32)
 Mrs. Jerry F. Hunter (4)
 Mr. and Mrs. John D. Hunter (14)
 Mr. and Mrs. Keith G. Huskins (8)
 Mrs. Sandy Hyder (4)
 Mr. and Mrs. Nelson P. Ingram III (24)
 Mr. and Mrs. James M. Iseman, Jr. (26)
 Mrs. Martha H. Isenberg (20)
 Mr. and Mrs. Francis W. Jackson (1)
 Mr. Gustav C. Jamison (15)
 Mrs. Peggy Jenks (7)
 Mr. and Mrs. Terry Jessup (7)

Mrs. Betty W. Johnson (10)
 Ms. Kay B. Johnson (7)
 Mrs. Molly W. Johnson (20)
 Mr. and Mrs. Ed Johnson (1)
 Mrs. Ann C. Johnston (30)
 Mr. and Mrs. Jim Johnston (6)
 Rev. Daniel P. Jones (4)
 Mr. and Mrs. J. Kim Jones (2)
 Mr. and Mrs. Thomas D. Jones III (8)
 Mr. and Mrs. Henry H. Jordan II (32)
 Rev. and Mrs. N. Fred Jordan, Jr. (16)
 Mrs. Joy J. Joss (11)
 Mr. and Mrs. Bryan H. Joyner (1)
 Mr. and Mrs. Ronald Keaton (18)
 Mr. and Mrs. Alan Keely (3)
 Mr. and Mrs. Charlie F. Keiger (9)
 Mrs. Martha J. Keiger (30)
 Mrs. Mary Jane S. Keith (15)
 Dr. David L. Kelly, Jr. (16)
 Mr. and Mrs. Ed Kelly, Jr. (4)
 Mr. and Mrs. James H. Kelly (13)
 Ms. Vicki L. Kendrick (17)
 Mr. and Mrs. Manjit S. Khalsa (5)
 Mrs. Maxine S. Kiger (3)
 Mr. and Mrs. Truman T. Kiger (23)
 Mr. and Mrs. Joseph M. Kiker (5)
 Mrs. Joyce T. Kilby (9)
 Mr. and Mrs. Richard L. Kimball, Jr. (10)
 Mr. and Mrs. George M. King, Jr. (1)
 Mr. Bob and Mrs. Ann King (7)
 Mr. and Mrs. Philip G. Kinken, Jr. (35)
 Mrs. Arlene B. Kirby (38)
 Mr. Brent and Mrs. Barbara Kirby (3)
 Mr. and Mrs. J. Aubrey Kirby (9)
 Mrs. Martha Kirby (11)
 Mr. Kenneth D. Knight (13)
 Mr. and Mrs. William A. Knott (30)
 Mr. and Mrs. Wayne Knox (31)
 Mr. and Mrs. Nick Kontos (5)
 Mr. and Mrs. George F. Kutzschbach (3)
 Ms. Katharine Hatfield and
 Ms. Ellen LaConte (2)
 Mrs. Sara B. Lacy* (9)
 Mrs. Gail A. Lake (9)
 Mr. and Mrs. J. Gilmour Lake (6)
 Mr. and Mrs. Arnold Lakey (27)
 Mr. David and Mrs. Kaye P. Lambert (4)
 Mrs. Emily F. Lambeth (12)
 Mr. and Mrs. Thomas W. Lambeth (14)
 Mr. and Mrs. Harry C. Lancaster (19)
 Ms. Cleo B. Lane (1)
 Mr. and Mrs. David N. Langford (1)
 Mr. Charles S. Lawrence (16)
 Mr. and Mrs. B. Thomas Lawson, Jr. (18)
 Mr. and Mrs. Ken Lee (1)
 Mr. and Mrs. Thomas S. Lee, Jr. (12)
 Dr. and Mrs. W. Hampton Lefler (6)
 Mrs. Mary Lois H. Leith (14)
 Mr. Curtis Leonard (3)
 Mr. and Mrs. Stephen O. Leonard (10)
 Mr. and Mrs. Wilford A. Leonard (21)
 Mrs. Judith A. Lerner (2)
 Mrs. Dorothy B. Lesniak (10)
 Ms. Margaret M. Lester (11)
 Ms. Joyce Levine (4)
 Mr. Charles C. Lewis (1)
 Mr. and Mrs. Eugene A. Lewis (18)
 Rev. Patricia and Mr. Barry Lewis (5)
 Ms. Ella R. Lively (5)
 Mr. Joseph P. Loga (12)
 Ms. Madelyn E. London (1)
 Mr. Albert R. Long (3)
 Mrs. Emmie Lou J. Long (36)
 Mrs. Sara S. Long (16)
 Ms. Susan W. Lounsbury (1)
 Mr. Robert Lowe (3)
 Mrs. Carol C. Lyerly (6)
 Mr. and Mrs. Douglas S. Lyles (3)
 Mr. and Mrs. Robert L. Mabe (11)
 Mr. Stephen Mabe (1)
 Mr. Steven Macey (1)
 Mrs. Margaret T. Macklin (2)
 Mrs. Judy MacMillan (17)
 Ms. Rose Ann H. Madalozzo (3)
 Ms. Susan Madden (1)
 Mrs. Jo Ann Main (9)
 Mr. and Mrs. Jonathan A.
 Maisonpierre (2)
 Mrs. Janice Mallett (7)
 Mr. and Mrs. Robert E. Manthey (14)
 Mr. and Mrs. Richard Marcotullio (2)
 Ms. Angela D. Marion (17)
 Mr. and Mrs. Jim Marsh (1)
 Mrs. Sue R. Marsh (11)
 Mr. and Mrs. David L. Marshall (1)
 Mr. and Mrs. James E. Martin (26)
 Mr. and Mrs. Keith Martin (3)
 Mr. Richard Martin (6)
 Rev. Sandra W. Martin (15)
 Ms. Sarah A. McAlister (16)
 Mrs. Elsie J. McCall (12)
 Ms. Leslie C. McCall (8)
 Mrs. Lenora L. McCandless (1)
 Mr. and Mrs. Larry McClure (1)
 Mr. James T. McCombs (20)
 Dr. and Mrs. David L. McCullough (8)
 Mr. and Mrs. David G. McDonald (29)
 Mrs. Jacqueline S. McFall (4)
 Mr. and Mrs. J. William McGuinn, Jr (14)
 Ms. Boodie McGurn (1)
 Mr. and Mrs. John B. McKinnon (10)
 Mr. Felton McLaughlin and
 Ms. Anne Taaffee (5)
 Mrs. Margaret W. McLeod (19)
 Mrs. Jane C. McNair (11)
 Mr. and Mrs. Dennis W.
 McNames (10)
 Mr. and Mrs. L. Pat McPherson (14)
 Mr. and Mrs. Fred Meacham (2)
 Rev. Dr. and Mrs. William T.
 Medlin III (15)
 Mr. Albert A. Mendlovitz (6)
 Dr. and Mrs. J. W. Meredith (28)
 Mrs. Kaye B. Merritt (27)
 Mr. and Mrs. Robert E. Merritt (16)
 Ms. Nancy Jane P. Mikowski (1)
 Mr. and Mrs. Manning B. Milam (4)
 Mr. and Mrs. Brent Miller (9)
 Dr. and Mrs. Craig H. Miller (32)
 Dr. and Mrs. Perry S. Miller (4)
 Dr. and Mrs. Thomas H. Milner III (11)
 Mrs. Caroline C. Mitchell (6)
 Mr. R. Berkley Mitchell (2)
 Mrs. Bridget Molten (7)
 Dr. William G. Montgomery (20)
 Mrs. Tricia Moody (5)
 Mr. and Mrs. Bob Moore (1)
 Mr. and Mrs. Kenny L. Moore (1)
 Mr. and Mrs. Owen S. Moore (23)
 Mr. and Mrs. Walter M.
 Moore, Jr. (32)
 Mr. and Mrs. J. Frank Morris (21)
 Mr. Donald R. Morton, Sr. (4)
 Mr. and Mrs. Robert E. Moser (9)

Through excellence, innovation, caring and
beauty, Arbor Acres cultivates community,
comfort and well-being for senior adults.

Rev. and Mrs. Aaron W. Moss (28)
Mr. and Mrs. Kevin Murphy (5)
Mr. and Mrs. Walter V. Murray (1)
Mr. and Mrs. F. Bradford Myers, Jr. (31)
Ms. Pamela R. Myers (5)
Mr. and Mrs. Philip Nanzetta (23)
Mr. Douglas and
 Mrs. Kathryn A. Nelson (6)
Dr. and Mrs. Mark H. Nelson (2)
Mr. and Mrs. Danny R. Newcomb (3)
Mr. and Mrs. Keith Newell (3)
Mr. and Mrs. James A. Newman (6)
Mr. Michael and Mrs. Tog
 Newman (17)
Mrs. Phyllis Newsome (11)
Mr. and Mrs. George Newton (8)
Mr. Roy S. Nifong (34)
Ms. Diane Norman (16)
Mr. Julian O. and
 Rev. Suzanne Northcraft (27)
Mr. and Mrs. Bob Norton (1)
Mr. Christoph and
 Mrs. Drewry H. Nostitz (4)
Mr. and Mrs. K. Patrick Ober (11)
Mr. and Mrs. James D. Oelschlagel (21)
Mr. and Mrs. Sam C. Ogburn, Sr. (36)
Mr. Thomas L., Jr. and
 Mrs. Anita H. Ogburn (26)
Ms. Cheryl Oliver (2)
Mr. and Mrs. Ernest Osborn (1)
Rev. and Mrs. Barry Osborne (6)
Ms. Linda J. Owings (28)
Mr. and Mrs. Keith Pandres (4)
Mr. John V. Pappas (4)
Mr. Ellis Pardue (10)
Mr. and Mrs. Paul Park (1)
Rev. and Mrs. B. Joe Parker (20)
Dr. and Mrs. Robert L. Parker, Jr. (19)
Ms. Emily Parks (14)
Mrs. Joellen Stith Parks (10)
Rev. and Mrs. Wayne Parleir (9)
Mr. and Mrs. William A. Parsley (4)
Mr. John Paterson, Jr. (16)
Mr. Michael Patram (22)
Mr. Joseph Stanfield and
 Ms. Nancy Payne (9)
Mrs. Eleanor Peak (3)
Mr. and Mrs. Daniel F. Pearson (4)
Ms. Denni H. Peebles (7)
Mr. and Mrs. Alex Pegg (23)
Mrs. Vivian R. Penry (34)
Mr. and Mrs. Clifford W. Perry, Jr. (32)
Mrs. Jac Pesavento (1)
Mr. and Mrs. Norman R. Petersen, Jr. (3)
Mr. and Mrs. William G. Pfefferkorn (17)
Mrs. Ruth Pierce (3)
Mr. and Mrs. Tim Pittman (6)
Mr. and Mrs. Luther W. Pitts (1)
Mr. and Mrs. C. Edward
 Pleasants, Jr. (20)
Mrs. Jeannette Plummer (9)
Mrs. Louise Pollard (1)
Dr. and Mrs. Frank E. Pollock, Jr. (9)
Rev. Dr. and Mrs. Phillip Poole (2)
Mr. and Mrs. Stephen G. Porter (5)
Mrs. Lucy P. Power (7)
Dr. and Mrs. Tom Pranikoff (2)
Mr. Fred D. Priddy (7)
Dr. Walter S. and
 Dr. Deborah Pritchard (16)
Mr. and Mrs. James L. Pyatt (6)
Mr. and Mrs. Timothy D. Pyatt (4)
Mrs. Joy W. Quesenberry (10)
Mr. and Mrs. Peter D. Quinn (1)
Mr. and Mrs. George A. Ragland, Sr. (24)
Ms. Joanne Raschke (5)
Ms. Karen Raschke and
 Mr. Don Creach (2)
Mr. and Mrs. Cal Ratcliff (3)
Ms. Bettie Ratledge (2)
Dr. Frank R. Rayburn (5)
Mrs. Judith R. Reeder (4)

-
- Mr. and Mrs. Steven L. Reeder (5)
 Mr. and Mrs. Eric M. Reynolds (16)
 Mr. William K. Rich (1)
 Mrs. Barbara B. Richardson (1)
 Mrs. Betsy H. Richardson (6)
 Mr. and Mrs. Martin W. Richwine (3)
 Ms. Mary E. Riddle (10)
 Rev. and Mrs. David Riffe (9)
 Mr. and Mrs. Richard Rigsbee (6)
 Mr. and Mrs. Thomas F. Riley (1)
 Mr. and Mrs. Doug Roberts (1)
 Mr. Richard Roberts (4)
 Mr. and Mrs. Jay Robinson (1)
 Mr. and Mrs. Mark A. Robinson (5)
 Mr. Michael Robinson and
 Ms. Wynn Tanner (33)
 Dr. J. William* and Mrs. June Rogers (8)
 Mrs. Jennifer Ross (6)
 Ms. Lynn Ross (16)
 Mr. and Mrs. Larry Roth (15)
 Dr. Mary Roufail (9)
 Rev. and Mrs. Ellis L. Rouse, Jr. (16)
 Judge Julius A.* and
 Mrs. Gary Rousseau (39)
 Mr. and Mrs. James A. Rousseau II (4)
 Mr. and Mrs. Danny Rowe (1)
 Ms. Gladys M. Roy (3)
 Mrs. Mitzi Royster (6)
 Mr. and Mrs. John Royster (18)
 Mr. and Mrs. James M. Ruffin (11)
- Mr. and Mrs. John O. Rundell (4)
 Drs. Wilson and Marcia Russell (5)
 Mrs. Sylvia Sanchez (9)
 Mrs. Sarah Sands (22)
 Ms. Martha B. Sarcone (3)
 Dr. and Mrs. William M.
 Satterwhite, Jr. (29)
 Dr. and Mrs. William Satterwhite III (7)
 Mr. James R. Saunders (27)
 Dr. and Mrs. William F. Sayers (19)
 Mr. and Mrs. Herbert C. Schafer (11)
 Mr. and Mrs. Marvin Scherl (21)
 Mr. and Mrs. Andrew J. Schindler (15)
 Mr. Robert and Ms. Noelle Schofield (1)
 Mr. Jerrold C. and
 Mrs. Susan S. Schwartz (15)
 Mr. Ronald E. Scott (2)
 Ms. Selma C. Scott (3)
 Dr. and Mrs. Ronald B. Shealy (20)
 Mr. and Mrs. Thomas B. Shearon (10)
 Mr. and Mrs. Matt Sheehan (1)
 Mr. and Mrs. C. J. Sheffield (3)
 Mr. and Mrs. Reid E. Shelton (4)
 Dr. and Mrs. Brad C. Shinaman (29)
 Ms. Mary L. Shreve (1)
 Ms. Janet C. Shroyer (1)
 Mr. John W. Shroyer and
 Ms. Patricia K. Schultz (1)
 Mr. Wayne and Ms. Sandra Shugart (9)
 Mr. and Mrs. Jerome H. Silber (3)
- Mr. and Mrs. William E. Simmons III (4)
 Mr. David F. Simpson (7)
 Mr. and Mrs. Bucky Sizemore (14)
 Mrs. Dana Slawter (1)
 Mr. and Mrs. Kenneth R. Smith, Jr. (5)
 Ms. Camille S. Smith (8)
 Mr. and Mrs. Clyde W. Smith (1)
 Ms. E. Sue Smith (13)
 Mr. and Mrs. Richard G. Smith (32)
 Mr. James N. Smith (3)
 Mrs. Jane D. Smith (21)
 Mr. and Mrs. Leonard Smith (1)
 Mrs. Mary Frances A. Smith (6)
 Mr. Michael G. Smith (4)
 Mr. and Mrs. Sander Smith (4)
 Mr. and Mrs. Scott E. Smith (3)
 Mrs. Gordon R. Smoak (27)
 Mr. and Mrs. Daniel N. Smothers (25)
 Mr. Brant R. Snavely III (2)
 Mrs. Kathryn D. Snavely (4)
 Mr. Sebastian Sommer (6)
 Mr. and Mrs. Kenneth P.
 Sommerkamp (28)
 Mrs. Connie A. Southard (2)
 Mr. and Mrs. Frederick P. Spach (17)
 Dr. Jule C. Spach (38)
 Mr. and Mrs. David Spangler (10)
 Mr. and Mrs. Richard C. Spangler III (7)
 Mrs. Goldie Sparger (13)
 Mr. Randall Sparger III (4)



Mrs. Velda L. Sparger (32)
 Mr. Sidney R. Sparks (12)
 Mr. and Mrs. Gordon L. Spaug (4)
 Mr. R. Arthur Spaug (18)
 Mrs. Judy Speas (5)
 Mrs. Nancy N. Spencer (8)
 Mr. and Mrs. Fletcher L. Spillman (15)
 Mrs. Molly P. Squire (8)
 Rev. and Mrs. T. Paul Starnes (11)
 Mr. W. David Stedman (21)
 Mrs. Sarah H. Stephens (5)
 Mr. and Mrs. Preston Stockton (29)
 Mr. Richard Stockton (39)
 Bishop Thomas B. Stockton (24)
 Ms. Wendy Stockton (12)
 Mr. and Mrs. Joseph Stone (4)
 Mr. and Mrs. John W. Stone (1)
 Mr. and Mrs. Jimmy Storey (1)
 Mr. and Mrs. Stephen R. Strawsburg (2)
 Mrs. Elizabeth M. Strickland (11)
 Mr. and Mrs. George E. Stubbins (6)
 Dr. and Mrs. Allston J. Stubbs (14)
 Rev. and Mrs. Raymond Summey (9)
 Mr. and Mrs. Ted W. Summey (5)
 Ms. Estella E. Surratt (1)
 Mr. and Mrs. William A. Suttle (2)
 Mrs. Katharine Suttles (9)
 Mr. and Mrs. Glenn E. Swaim, Jr. (1)
 Mrs. Judith H. Swain (14)
 Mr. and Mrs. Carl Swofford (29)
 Mr. and Mrs. Albert S. Tabor, Jr. (20)
 Rev. Lisa L. and
 Mr. Wade Tanico (8)
 Mr. and Mrs. James H. Taylor (30)
 Mr. and Mrs. Thomas N. Taylor (27)
 Mrs. Alma B. Thompson (10)
 Mrs. Betsy J. Thompson (22)
 Mr. and Mrs. James L. Thompson, Jr. (22)
 Mrs. Lynda K. Thompson (1)
 Mr. and Mrs. Randy A. Tickle (3)
 Mrs. J. Wallace Tidmore (1)
 Dr. and Mrs. James F. Toole (18)
 Mrs. Elizabeth Treadway (2)
 Mrs. Elizabeth G. Troost (4)
 Mr. John R. Trulove (35)
 Mr. and Mrs. Jerry Tucker (10)
 Mr. and Mrs. Robert D. Turner (14)
 Mrs. Norma S. Turnham (25)
 Ms. Joan Tutterow (1)
 Mrs. Nancy T. Tutterow (32)
 Mr. and Mrs. David Twine (10)
 Mrs. Sylvia Tyndall (1)
 Ms. Mary S. Underwood (9)
 Dr. and Mrs. Tom Valaoras (7)
 Mrs. Joanna Vaughn (3)
 Ms. Patricia A. Vaughn (6)
 Mr. and Mrs. Robert C. Vaughn, Jr. (36)
 Mr. and Mrs. Stuart Vaughn (10)
 Mr. and Mrs. Felipe Villalon (6)
 Mr. and Mrs. Ronald Vinson (7)
 Mr. and Mrs. Mosby Vogler (5)
 Mrs. Anna Vordermark (1)
 Mr. C.S. Wagoner, Jr. (21)
 Mr. and Mrs. David L. Wagoner (5)
 Mr. and Mrs. Richard L. Wagoner (2)
 Ms. Mary E. Wakeford (4)
 Mr. and Mrs. Berry W. Walker (1)
 Mrs. Martha M. Walker (31)
 Mrs. Wendy Walker-Fox (1)
 Mrs. Wanell W. Wall (4)
 Ms. Nancy Walsh (25)
 Ms. Susanne Walsh (25)
 Dr. and Mrs. J. Alexander Ward, Jr. (6)
 Mr. and Mrs. Tim Ward (4)
 Mr. and Mrs. Hal Warlick (6)
 Ms. Ruby Warren (1)
 Dr. and Mrs. John Watson (6)
 Rev. and Mrs. Doug Watts (5)
 Ms. Jane B. Weathers (7)
 Ms. Joan Weaver (11)
 Mrs. Anne J. Webster (2)
 Ms. Louise B. Welborn (31)
 Mr. and Mrs. Edward L. Wentz, Jr. (17)
 Ms. Sharon L. Whalen (3)
 Mrs. Mary Lu Whaling (28)
 Mr. Kenneth T. Wheeler, Jr. (27)
 Mr. and Mrs. John C. Whitaker, Jr. (15)
 Mr. and Mrs. Charles D. White, Jr. (9)
 Mrs. Cynthia D. White (1)
 Ms. Kourtney White (1)
 Mr. and Mrs. Ernest B. White (4)
 Mr. and Mrs. Steven W. White (1)
 Mr. and Mrs. Franklyn S. Whitlock (12)
 Mrs. Maryann S. Whitmore (3)
 Mrs. Doris P. Whitt (13)
 Mrs. Sarah T. Whittington (5)
 Mr. and Mrs. Chris Whittle (7)
 Mr. and Mrs. Mark Wierman (2)
 Mr. and Mrs. James Wikle (3)
 Mr. and Mrs. James Wile (4)
 Mr. and Mrs. Paul M. Wiles (7)
 Mrs. Ernestine B. Wilkes (28)
 Mr. and Mrs. Bob Williams (1)
 Mrs. Elizabeth A. Williams* (4)
 Mr. Fillmore E. Williams (30)
 Mr. and Mrs. Keith Williams (5)
 Mr. and Mrs. L. Dale Williams (15)
 Ms. Sarah Williamson (3)
 Mr. Thomas G. Williamson (4)
 Mr. and Mrs. Burton J. Willingham (14)
 Mr. and Mrs. John W. Willingham (4)
 Mrs. Lucy Willingham (11)
 Mr. and Mrs. Charles F. Wills (1)
 Mr. and Mrs. David Wilson (23)
 Mrs. Frances G. Wilson (7)
 Mr. and Mrs. James G. Wilson (32)
 Mr. and Mrs. James I. Wilson (23)
 Mrs. Jewel M. Wilson (30)
 Mr. and Mrs. John B. Wilson (3)
 Mr. and Mrs. Peter T. Wilson (16)
 Ms. Ann K. Windham (10)
 Rev. Lisa L. Wishon (23)
 Mrs. Norma C. Witherspoon (16)
 Mr. and Mrs. Robert B. Wolfe (21)
 Mr. and Mrs. Robert B. Womble (7)
 Ms. Wilodae D. Wood (1)
 Mrs. Marion Woods (10)
 Rev. and Mrs. Dana B. Wooten (10)
 Ms. Glenda S. Wooten (14)
 Mrs. Thorne H. Worley (11)
 Mrs. Melanie A. Wright (1)
 Mr. and Mrs. Frank B. Wyatt (1)
 Ms. Mary T. Wyderski (1)
 Mrs. Pamela P. Wylly (10)
 Ms. Juanita M. Yarborough (27)
 Mr. and Mrs. James E. Yarbrough, Jr. (21)
 Mr. Billy C. and Mrs. Jean Yates (17)
 Mrs. Mary Preston Yates (9)
 Mrs. Ann B. Young (6)
 Mr. and Mrs. Benjamin I. Zachary (23)
 Mr. Samuel J. Zachary (33)
 Mr. and Mrs. Alfred Zigsby (1)
 Mr. and Mrs. Jeffrey W. Zimmerman (1)

Shopping for a Cause

CONVENIENCE, COST, CAUSE, AND CUSTOMERS contribute to the perfect shopping experience, just like the one residents can find at The Village Gift Shop on the first floor of the Womble Building.

The Village Gift Shop, which was established in 2004 through the generosity of the children of Clyde and Sue Barber, sold necessities for residents who were unable or preferred not to travel off campus. Over the years, the shop has expanded into a social gathering spot that now sells sundries, toiletries, stationary, jewelry, unique clothing, and gift ideas. Some of the items are purchased new and some are donated.

In early January 2019, the Gift Shop closed for one month to undergo a complete renovation. Carpet was removed and wood flooring was replaced, shelves were painted, a chandelier was hung, and wood blinds were placed over the window areas.

The transformation was magical—residents loved it.

In addition to its convenience, affordability, and beautiful retail space, The Village Gift Shop offers another benefit: All money spent by residents—and now staff—in the Gift Shop goes directly to the Resident Assistance Fund.

In 2019, a check for \$16,502.12 was presented to the Resident Council as a donation to the Arbor Acres Resident Council Endowment Fund. This fund is part of the larger Financial Assistance Endowment that supports residents in need. Currently, the balance of the Arbor Acres Resident Council Endowment Fund is \$430,417. The balance of the larger Financial Assistance Endowment is approximately \$15 million.

We are grateful to the wonderful volunteers who selflessly give their time and energy to work in the Gift Shop five days per week. They provide smiles, efficiency, and conversation while creating a warm environment in which they welcome all customers—residents, friends, and staff—who visit.

These volunteers are helping fulfill an important mission: To help support members of the Arbor Acres community in their time of need.



In 2019, a check for \$16,502.12 was presented to the Resident Council as a donation to the Arbor Acres Resident Council Endowment Fund from the proceeds of The Village Gift Shop.

TRIBUTES *in* MEMORY *and* HONOR *of* LOVED ONES

IN MEMORIAM

Mrs. Katherine Klyman Acton
Mrs. Lydia Affeldt
Mrs. Ruth Albright
Mrs. Elizabeth W. Alexander
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Fast-Growing Paddle Sport a Big Hit at Arbor Acres

WHETHER LOOKING FOR AN OPPORTUNITY to practice gentle yoga moves or enjoy a group exercise class with friends, residents have learned that the Dorothy E. and F. Nelson Tomlinson, Jr. Fitness Center is the place to be. Overlooking a shaded patio and peaceful meditation garden with a running water feature, the Fitness Center features a lap pool, exercise pool, Jacuzzi, state-of-the-art exercise equipment, walking track, shower rooms, casual teak seating indoors and out, and an “intelligent” massage chair that can simulate zero gravity.

The Fitness Center also offers something else: pickleball.

Pickleball is one of the fastest-growing sports among seniors in America. The oddly named game combines the elements of tennis, badminton, and ping pong. Play takes place on a badminton-sized court equipped with a modified tennis net where players, singles or doubles, hit a plastic ball with holes over the net with a paddle.

“Watching the energy I see from those participating in pickleball play is like experiencing a college tennis tournament.”

—Suzy Vaile

FITNESS/WELLNESS COORDINATOR

The health benefits of this low-impact game include improved balance, agility and mood as well as good old-fashioned competitive fun. It was no wonder why residents petitioned the Wellness Arts team to incorporate a pickleball court into the Fitness Center!

During a major renovation of the Fitness Center in early 2019, residents received their wish. In consultation with a professional player, a pickleball court was striped on the floor of the Ball Room in the group exercise area. The renovation included the installation of a state-of-the-art “comfort” flooring throughout the Fitness Center, which research has shown is gentle on feet and joints.

“Watching the energy I see from those participating in pickleball play is like experiencing a college tennis tournament,” says Fitness/Wellness Coordinator Suzy Vaile. “The players are coordinated, respectful, active, and engaged by the competition. This added dimension to our lives at Arbor Acres is unmatched.”

Professional pickleball players often stop by the Fitness Center to provide players with advice and tips for enhancing their style of play.

Pickleball, the fastest growing sport many have never have played, is a big hit with residents, providing them with one more way to stay fit and active.

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FINANCIAL HIGHLIGHTS



ARBOR ACRES PROVED ITS RESILIENCY IN 2019. After starting out with a reasonably strong census in our licensed areas (assisted living and skilled nursing) in January 2019, Arbor Acres saw an unexpected decrease in March and April. Normal occupancy for these levels of care have averaged 95%+ in previous years, we saw these levels of care drop into the 80% rapidly.

Our response was swift. Marketing increased efforts to communicate with our peer organizations, hospitals, and other healthcare related organizations to ensure they were aware that we had room for prospective residents in need of licensed care. Our nursing staff also reviewed staffing patterns and in very quick fashion, were able to make adjustments to compensate for the sudden, and unexpected, change in our census levels.

The result was that we were able to maintain a positive margin during the downturn. Later in the year our licensed census did return to the levels that we would typically expect, while independent living census levels grew to the strongest in our history. In addition to having recovered to normal census levels in licensed care there were also two additional benefits. First, by October we reached a total facility (Independent Living and Licensed Care) average census of 500 residents for the first time in our 40 year history. Second, our strong census carried through the end of the year to give us a great foundation to begin 2020, which we have since learned is very important.

–David Matthews
VICE PRESIDENT AND CFO

While our net operating margin wasn't as strong as we saw in 2017 and 2018, we did produce a margin that was well ahead of the margins we saw prior to 2017. Census levels from 2019 and net operating margins from the last 15 years:



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A Generous Spirit

IN AUGUST 2018, Arbor Acres received a letter from an attorney in Mount Airy who represented the estate of James Siceloff. Jim's mother, Eloise, had been a resident at Arbor Acres in the 1990s. Jim adored his mother and was always touched by the care she received and the kind, loving atmosphere he experienced when he visited her prior to her death in 1997. This contributed to a decision he made that, following his own death, he would honor his mother by honoring Arbor Acres through a bequest.

The year after Jim died in 2017, Arbor Acres received with deep gratitude a generous donation from Jim's estate.

Jim's generosity allowed Arbor Acres to remember Jim and his mother in a number of special ways. Two named funds were created to support the larger Financial Assistance Endowment, The James C. Siceloff, Jr. Fund and The Eloise Sparger Siceloff Fund. A beautiful contemplative garden was established within Hanes Park on the Arbor Acres campus to commemorate Eloise and provide residents with a quiet place of retreat.

The greatest portion of the bequest was used to incorporate a bar into the newest dining venue on campus, the Book Nook café, in a nod to Jim's love for his nightly Beefeater Gin and Tonic. We believe he would appreciate the space created in his name that allows residents, family and friends to gather, have a drink and share stories of the day.

For more than 20 years, Jim never forgot the love and care his mother experienced at Arbor Acres. With thanks to a generous spirit, Arbor Acres will always remember Jim and Eloise.



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