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Arbor Acres Awarded Accreditation by CARF for Sixth Consecutive Five-Year Term

(Winston-Salem, NC) – Arbor Acres United Methodist Retirement Community, Inc. in Winston-Salem has been awarded CARF accreditation as a continuing care retirement community (CCRC), the sixth consecutive five-year accreditation term earned by Arbor Acres since receiving its first in 1993. The current term is effective from January 1, 2019 – December 31, 2023. Arbor Acres is the only CARF-accredited CCRC in Winston-Salem. Consumers often look for the CARF Seal of Excellence when shopping for retirement communities.

In issuing its accreditation, CARF noted that Arbor Acres demonstrated substantial conformance to CARF's rigorous international high-quality performance standards to enhance the lives of its residents, staff and other stakeholders. CARF further acknowledged that a strong, connected board and competent and capable managers that genuinely care about residents and staff govern the organization.

"We are gratified that CARF recognizes the commitment to excellence and best practices, which Arbor Acres works hard to achieve each and every day," says Andrew Applegate, Arbor Acres president and CEO. "To be named the best of the best for more than 25 years is an honor that our community does not take for granted."

Arbor Acres' CARF reaccreditation process, which began in the summer of 2018, involved an intense self-evaluation by staff, residents and their families. Then, led by a team of surveyors from CARF, Arbor Acres participated in a three-day on-site review process to verify the findings of the self-evaluation to assure compliance with CARF's high accreditation conditions and standards.

CARF found that Arbor Acres demonstrated exemplary conformance in the areas of leadership, resident care, resident philanthropy, stakeholder input, strategic planning, risk management, responsiveness to stakeholder suggestions, resident-directed life, workforce development, performance measurement/improvement, technology, buildings and grounds maintenance, resident transportation programs, next-generation programming and services, and fiscal management.



[CARF](#), an independent, nonprofit accreditor of health and human services, is the nation's only accreditation body for continuing care retirement communities. The accreditation process applies CARF's internationally recognized standards during an on-site survey conducted by peer surveyors. Accreditation is an ongoing process that distinguishes a provider's service delivery and signals to the public that the provider is committed to continuous performance improvement, responsive to feedback, and accountable to the community and its other stakeholders.

[Arbor Acres United Methodist Retirement Community, Inc.](#) is a continuing care retirement community (CCRC) offering a high quality continuum of service and care in independent living, assisted living, and skilled nursing care. Arbor Acres was established as a ministry of the Western North Carolina Conference of the United Methodist Church. Through excellence, innovation, caring and beauty, Arbor Acres cultivates community, comfort, and well-being for senior adults.

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